

Coast Professional, Inc.
P.O. Box 526
Albion, NY 14411
P: (888) 928-0510
F: (866) 705-5797
Hours: 8 AM to 9 PM EST Monday - Thursday
8 AM - 5 PM Friday

To: GERSA USA LLC
3827 N 10TH ST STE 205
MCALLEN TX 78501-1745

Date: 01/05/22

Primary Taxpayer ID # (TIN)	##-###8196
Taxpayer Authentication #	1209770123
Original Creditor	Internal Revenue Service
Account Number	176027



This notice is from Coast Professional, Inc. (Coast) a private collection agency, a contractor for the Internal Revenue Service (IRS). The IRS has placed your past due tax obligation with our agency for collection. You can verify the name and address of Coast Professional, Inc. and our authority to contract with the IRS by visiting www.irs.gov. **Coast Professional, Inc. is a debt collector.** We are attempting to collect a debt that you owe to the Internal Revenue Service. Any information obtained will be used for that purpose.

Our information shows:





You have a past due tax obligation from the Internal Revenue Service with account number (##-###8196).

As of 12/20/2021, you owed:	\$1,152.12
Between 12/20/2021 and today:	
You were charged this amount in interest:	+ \$0.67
You were charged this amount in fees:	+ 0
You were charged this amount in penalties:	+ \$0.00
You paid or were credited this amount	
toward the debt:	- \$0.00
Total amount of the debt now:	\$1,152.79

How can you dispute the debt?

-  **Call or write to us by 02/09/22, to dispute all or part of the debt.** If you do not, we will assume that our information is correct.
-  **If you write to us by 02/09/22, we must stop collection on any amount you dispute until we send you information that shows you owe the debt.** You may use the form below or write to us without the form. You may also include supporting documents. We accept disputes via fax at (866) 705 - 5797.

What else can you do?

-  **Write to ask for the name and address of the original creditor, if different from the current creditor.** If you write by 02/09/22, we must stop collection until we provide you the method to obtain verification of the debt or judgement. You may use the form below or write to us without the form. We accept such requests electronically at IRSeFax@coastprofessional.com.
-  **Go to www.cfpb.gov/debt-collection to learn more about your rights under federal law.** For instance, you have the right to stop or limit how we contact you.
-  **Contact us about your payment options:** (888) 928-0510
-  **Póngase en contacto con nosotros para solicitar una copia de este formulario en español.**

Notice: See reverse side for important information.

How do you want to respond?

Check all that apply:

- ☐ **I want to dispute the debt because I think:**
 - ☐ This is not my debt. ☐ The amount is wrong.
 - ☐ Other (please describe below or attach additional information).
- ☐ **I want you to send me the name and address of the original creditor.**
- ☐ **Quiero este formulario en español.**

To make a payment, please see additional pages.

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MCALLEN TX 78501-1745

As of the date of this letter you owe \$1,152.79. Penalties and interest continue to accrue until the balance is paid in full. Prior to making a payment to pay your account in full, please contact us at 1-888-928-0510 to verify the outstanding balance.

Kind of Tax	Tax Period	Tax Assessed	Interest	Penalties	Other Fees	Balance Due	Accrual Date
941	201709	\$0.00	\$69.21	\$382.68	\$0.00	\$451.89	12/27/2021
8278	201412	\$0.00	\$100.90	\$600.00	\$0.00	\$700.90	12/27/2021

The Taxpayer Advocate Service (TAS) is an independent organization within the IRS that ensures every taxpayer is treated fairly and protects taxpayers' rights under the Taxpayer Bill of Rights. More information can be found in IRS Publication 1, *Your Rights as a Taxpayer* from www.irs.gov or by calling (800) 829-3676. TAS can offer you help if your tax problem is causing a hardship, or you've tried but haven't been able to resolve your problem with the IRS or a PCA. If you qualify for TAS assistance, TAS will do everything possible to help you, and assistance is always free. More information about TAS can be found in Publication 1546, Taxpayer Advocate Service Is Here to Help, but visiting www.taxpayeradvocate.irs.gov or by calling TAS any time at (877) 777-4778. Coast is not responsible for, nor does it have any control over the content of these websites.

Form Number	Tax Period Ended
2290	201807

The tax return(s) listed above has not been received. We encourage you to call prior to filing your return.

THIS COMMUNICATION IS FROM A DEBT COLLECTOR. THIS IS AN ATTEMPT TO COLLECT A DEBT;
ANY INFORMATION OBTAINED WILL BE USED FOR THAT PURPOSE.
IMPORTANT INFORMATION CAN BE FOUND ON THE NEXT PAGE

Payment Methods

All payments are made to the Internal Revenue Service. Do not send payments to COAST. The following payment methods are available to taxpayers:

- **Pre-Authorized Direct Debit** - Contact COAST at 1-888-928-0510 for details.
- **Online Payments** using www.irs.gov/payments
 - **Debit or Credit Card** payments are accepted (a convenience fee will be charged by the service provider based on the amount being paid)

ACI Payments, Inc 1-888-272-9829 (Payment) 1-877-754-4420 (Live Operator) 1-877-754-4413 (Customer Service) fed.acipayonline.com	Pay1040 1-888-PAY-1040 SM (1-888-729-1040) 1-888-658-5465 (Customer Service) www.pay1040.com
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 - **PayUSAtax**
1-844-729-8298 (Payment)
1-855-508-0159 (Live Operator)
1-844-825-8729 (Customer Service)
www.payusatax.com
 - **Direct Pay (F1040 Only)** at www.irs.gov/payments/direct-pay
 - **EFTPS** (enrollment required) - offered free by the U.S. Department of Treasury to schedule a one-time payment or up to four payments by phone or online using the EFTPS Voice Response System.
www.eftps.gov
1-800-555-4477
1-800-733-4829 (TDD hearing-impaired)
1-800-244-4829 (Spanish)
 - **Same Day Wire**
- **IRS PayNearMe** at www.irs.gov/payments - available to IMF/individual taxpayers, this cash option is available at participating retail locations (a service fee of \$3.99 will be charged by PayNearMe with a \$1,000.00 daily payment limit)
- **IRS2go mobile app** - official app of the IRS
- **Mail Payments**
 - Make check/money order payable to "United States Treasury"
 - **Do not** send cash
 - Include name, telephone number, form number, tax year/tax period and SSN/EIN on the check or money order
 - Mail payment(s) to:
Department of the Treasury
Internal Revenue Service
Kansas City, MO 64999-0010

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CALIFORNIA RESIDENTS: The state Rosenthal Fair Debt Collection Practices Act and the federal Fair Debt Collection Practices Act require that, except under unusual circumstances, collectors may not contact you before 8 a.m. or after 9 p.m. They may not harass you by using threats of violence or arrest or by using obscene language. Collectors may not use false or misleading statements or call you at work if they know or have reason to know that you may not receive personal calls at work. For the most part, collectors may not tell another person, other than your attorney or spouse, about your debt. Collectors may contact another person to confirm your location or enforce a judgment.

For more information about debt collection activities, you may contact the Federal Trade Commission at 1-877-FTC-HELP or www.ftc.gov

COLORADO RESIDENTS: A consumer has the right to request in writing that a debt collector or collection agency cease further communication with the consumer. A written request to cease communication will not prohibit the debt collector or collection agency from taking any other action authorized by law to collect the debt.

Local Colorado Office: 3605 Mead Street, Fort Collins, CO 80526 Tele: (970) 226-1386.

FOR INFORMATION ABOUT THE COLORADO FAIR DEBT COLLECTION PRACTICES ACT, SEE:
[HTTPS://coag.gov/OFFICE-SECTIONS/CONSUMER-PROTECTION/CONSUMER-CREDIT-UNIT/COLLECTION-AGENCY-REGULATION/](https://coag.gov/OFFICE-SECTIONS/CONSUMER-PROTECTION/CONSUMER-CREDIT-UNIT/COLLECTION-AGENCY-REGULATION/)

CONNECTICUT RESIDENTS: This collection agency is licensed in Connecticut.
NMLS numbers:

Albion, NY #CCA-BCH-1114195
West Monroe, LA #CCA-BCH 970178

MASSACHUSETTS RESIDENTS: NOTICE OF IMPORTANT RIGHTS - You have the right to make a written or oral request that telephone calls regarding your debt not be made to you at your place of employment. Any such oral request will be valid for only 10 days unless you provide written confirmation of the request postmarked or delivered within 7 days of such request. You may terminate this request by writing to the debt collector at P.O. Box 526, Albion, NY 14411. Office hours: 8am to 5pm EST Mon.-Fri.

MINNESOTA RESIDENTS: This collection agency is licensed by the Minnesota Department of Commerce.

NEW YORK RESIDENTS: Please contact us to confirm your preferred language for future communications. All communications are in English with the following exception: Spanish-speaking agents are available by phone upon request. Written communications are in English. A translation and description of commonly used debt collection terms is available in multiple languages at www.nyc.gov/dca

To request communications in larger print or braille, please call 1-888-928-0510.

Contact Hannah Pawley at Coast Professional, Inc. at 1-888-928-0510.

New York City Department of Consumer Affairs License Numbers:

Albion, NY #1472229
West Monroe, LA# 1334773

This collection agency is licensed by the city of Buffalo, LICENSE# CAG 11-556370.

****IMPORTANT INFORMATION CAN BE FOUND ON THE NEXT PAGE****

New York Residents:

Debt collectors, in accordance with the Fair Debt Collection Practices Act, 15 U.S.C. § 1692 et seq., are prohibited from engaging in abusive, deceptive, and unfair debt collection efforts, including but not limited to:

- a) the use or threat of violence;
- b) the use of obscene or profane language; and
- c) repeated phone calls made with the intent to annoy, abuse, or harass

If a creditor or debt collector receives a money judgment against you in court, state and federal laws may prevent the following types of income from being taken to pay the debt:

- 1. Supplemental security income, (SSI);
- 2. Social security;
- 3. Public assistance (welfare);
- 4. Spousal support, maintenance (alimony) or child support;
- 5. Unemployment benefits;
- 6. Disability benefits;
- 7. Workers' compensation benefits;
- 8. Public or private pensions;
- 9. Veterans' benefits;
- 10. Federal student loans, federal student grants, and federal work study funds; and
- 11. Ninety percent of your wages or salary earned in the last sixty days.

Notification of Right to Request Substantiation

If you wish to request substantiation of the debt, you may make a request for substantiation by notifying Coast Professional, Inc. in writing to: Coast Professional, Inc., P.O. Box 2027 West Monroe, LA 71294, indicating you are requesting substantiation of the debt. Please identify your name and account number clearly in the correspondence. Once a debt collector such as Coast Professional, Inc. receives a written request for substantiation, the debt collector must cease collection of the debt until substantiation has been provided to the consumer. Substantiation must be provided within 60 days of receiving the request. A debt collector must substantiate a debt pursuant to this section only once during the period that the debt collector owns or has the right to collect the debt. Unlike the 30 day validation period under the FDCPA, there is no specific time limit outlined in the regulations during which a consumer must request substantiation.

NORTH CAROLINA RESIDENTS: This collection agency is licensed in North Carolina, pursuant to permit numbers:

#111928 - 231 East Avenue Albion, NY 14411

#103595 - 214 Expo Circle Suite 7 West Monroe, LA 71292

TENNESSEE RESIDENTS: This collection agency is licensed by the Collection Service Board of the Tennessee Department of Commerce and Insurance.

****IMPORTANT INFORMATION CAN BE FOUND ON THE NEXT PAGE****

Washington DC: This collection agency is licensed by the Department of Consumer and Regulatory Affairs. You have the right to request all of the following concerning your debt:

1. Documentation of the name of the original creditor as well as the name of the current creditor or owner of your debt;
2. Your last account number with the original creditor;
3. A copy of the signed contract, signed application, or other documents providing evidence of your liability and its terms;
4. The date that your debt was incurred;
5. The date of your last payment, if applicable; and
6. An itemized accounting of the amount claimed to be owed including the amount of the principal, the amount of any interest, fees, or charges, and whether the charges were imposed by the original creditor, a debt collector, or a subsequent owner of the debt.

You may request the above information by contacting us by phone, mail, or email, at the following:

- Phone: 844-850-0932
- Email: nytaxinformation@coastprofessional.com
- Mail: P.O. Box 2027, West Monroe, LA 71294

WISCONSIN RESIDENTS: This collection agency is licensed by the Division of Banking in the Wisconsin Department of Financial Institutions, www.wdfi.org